



## Warranty

Should any Fusion or Routed Carved doors manufactured by DOORWISE fail to conform to this published warranty, Doorwise will repair or replace the door. If repair or replacement is not practical, DOORWISE will refund the full purchase price of the door. This warranty does not cover refinishing, rehanging, or any other costs related to the repair, replacement, or refund. The manufacturer will not be liable for any door(s) repaired or replaced without its prior written consent. Upon receipt of doors, the purchaser should inspect each door.

The purchaser must give written notice of any claim to DOORWISE within 15 days of receipt of doors. DOORWISE must be given a reasonable opportunity to investigate the reported defect before corrective action is begun.

### WARRANTY PERIOD:

TYPES	INTERIOR	EXTERIOR
Fusion Primed Doors & Routed Carved Doors	5 Years	5 Years With Factory Exterior Sealing

### This warranty is subject to the following tolerances:

1. Size tolerance: thickness + 1/16", length + 1/16", width + 1/16", prefit width + 1/32".
2. Squareness tolerance diagonal measurement difference will not exceed 1/8".
3. Factory hardware preparation tolerance + 1/32" on hinge preparation and lock preparation cutouts.
4. Warp will not be considered a defect unless it exceeds 1/4" in the plane of the door itself. For doors 1 3/4" or thicker, warp will not exceed 1/4" in doors 3/6 x 7/0 or smaller, nor will it exceed 1/4" in any 3/6 x 7/0 section of larger doors. For doors less than 1 3/4" thick, warp will not exceed 1/4" in doors 3/0 x 7/0 or smaller. Warp is measured by placing a straight edge on the concave face and determining the maximum distance from the straight edge to the door face.

### This warranty is subject to the following storage and handling instructions:

1. Store doors on a level surface in a dry, well-ventilated building.
2. To keep doors clean and to avoid discoloration, cover doors with an opaque covering that does not permit light to penetrate. This covering must allow air circulation.
3. Do not subject doors to extreme heat and/or humid conditions. Relative humidity should not be less than 30 percent or more than 60 percent.
4. Handle doors with clean gloves and do not drag doors across one another or across other surfaces.

### This warranty is subject to the following finishing instructions:

1. Interior primed doors should be finished in accordance with the published DOORWISE care and finishing instructions for primed interior doors.
2. Exterior primed doors should be finished in accordance with the published DOORWISE care and finishing instructions for primed exterior doors and should be ordered with exterior sealant.

### Warranty limitations and exclusions:

1. Exterior doors in locations without adequate overhang protection from the elements or exterior doors hung in pairs.
2. Doors painted dark colors without adequate protection from the elements.
3. The natural variations or unsatisfactory results in color, texture, gloss level, or appearance resulting from the field application of paint or any other finishing material
4. Warp not exceeding 1/4" in the plane of the door itself. Warp shall include bow, cup and twist. For doors larger than 3' x 7', warp not exceeding 1/4" in the plane of the door itself.
5. Doors left unfinished at the job site and exposed to the sun or excessive cold, heat, or moisture.
6. Radius Top Doors for warp or exterior applications.